

### **Vividata: Consumer Product Usage and Behavioural Patterns**

Zhen Mei zhen@ManifoldDataMining.com November 13, 2019

Vividata is the leader in Canadian cross-media and consumer research, providing essential consumer intelligence to a wide range of marketers, advertisers, and media agencies in Canada and around the world. As the authoritative provider of Canadian print and digital audience data, Vividata offers trusted, world class audience metrics.

Vividata's Survey of the Canadian Consumer is the most comprehensive single source cross-media, product, attitudinal and brand research study in Canada. It is the go to source for demographics, psychographics, lifestyle, life events, media, purchasing and brand preferences. The survey provides clients with timely consumer and audience insights. The panel is composed of 40,000+ Canadians (aged 14+), recruited via a probability-based, spatially and demographically stratified approach. The survey covers 40+ urban centres and small communities across Canada. It is conducted online on a rolling basis 365 days a year. The survey includes hundreds of questions in four major categories:

- Enhanced demographics
- Cross-media and cross-platform audience data
- Behavioural, psychographic and socio-economic insights
- Lifestyle and category segments.

Over 60,000 variables were derived from those questions.

To unleash the power of Vividata's survey, Manifold developed proprietary machine/deep learning algorithms to extrapolate the survey data to the 6-digit postal code level to cover every Canadian consumer across the country. The variables are organized as data products on Consumer Product Usage and Behavioural Patterns available at all standard geographic levels in Canada, and can be aggregated to custom geographies. Using data mining techniques on the survey data, we identified patterns that are robust and representative of Canadian consumer behaviours. Our deep learning procedure combined the original variables and their values into powerful predictors. Thereafter, we built predictive models to convert responses into propensity scores for all 6-digit residential postal codes in Canada.

The entire data mining process was based on anonymous responses to survey questions. No personal or private information was used.

Below is a list of Manifold data products associated with the Vividata survey on Consumer Product Usage and Behavioural Patterns.

# **Automobile Usage**

- Number of Vehicles in household
- Makes/Models
- Vehicle Type/Country of Origin JDPower
- Vehicle Ownership/Purchase
- Vehicle Maintenance
- Purchase/Lease of Most Recently Acquired Vehicle
- Roadside Assistance Programs
- Tires
- Mileage
- Auto Insurance
- Automotive Supplies/Products
- Motorcycle Ownership
- Used Past Month, # Trips, Reason for Booking

# **Influence of Advertising**

Purchase Influence

# **Psychographics**

- Communications and Media
- Advertising
- Motivation
- Finance
- Personal Views/Interests
- Food
- Automotive
- Luxury
- Shopping
- Travel
- Health
- Personal Appearance
- Environment
- Social Views
- News
- Print
- Media and Product Opinions
- Connected Life (Kantar TNS)

#### **MEDIA**

### Readership

- Magazines
  - Print & Digital Readership Metrics
  - Source of Copy
  - Platform
  - Recency
  - Method of Access (digital)
  - Device Used (digital)
- Daily Newspaper
  - Print and Digital Readership Metrics
  - Platform
  - Recency
  - Method of Access (digital)
  - Device Used (digital)
- Local Community Newspapers
  - Print and Digital Metrics
  - Read Past 3 Months
  - Source of Copy (print)
  - Frequency of Reading (print)
  - Time Spent
  - When Last Accessed (digital)
  - Method of Access (digital)
  - Device Used (digital)

### **Internet Usage**

- Websites Apps/Visited Past Month
- Views on Internet
- Purchase Online
- Mobile/Smartphones
- Mobile Ownership Summary Codes
- Internet Service Provider
- Internet Activities
- Internet Purchasing
- Tablet or E-Reader
- Wearable Devices
- Computers

### **Television**

- TV Time Spent Watching
- TV Channels
- TV Viewing
- Streaming TV/Video

### **Radio**

- Radio Listening Days
- Radio Minutes Tuned
- Radio- Formats Listened to
- Audio Streaming Programs/Apps
- Radio Stations

### **Out-of-Home**

- In-Town Travel
  - Mode of Transportation Used from Home to Work
  - # of People in Car/Truck Last Time Travelled
  - Commuting from Home to Work
  - Time Spent Driving from Home to Work
- Ad Recall (Digital Billboards and Posters)
- Actions Taken After Seeing an Ad
- Shopping Malls
- Public Transit
- Go Transit
- Bus-Streetcar
- Metro/Subway/LRT/Sky Train/UP Express
- Suburban Trains
- Taxi Usage
- Airports
- Direct Mail
- Materials Distributed by Publi-Sac

### Quintiles

- Magazine Quintiles
- Newspaper Quintiles
- Internet Quintiles
- Internet via Mobile Quintiles
- Television Quintiles
- Radio Quintiles

# PRODUCTS/CONSUMER GOODS

# Personal Care, Health & Beauty Aids

- Toothpaste
- Toothbrushes
- Tooth Whitening Systems
- Mouthwash/Dental Rinse
- Toothache Pain Relievers
- Dentures
- Denture Cleansers
- Denture Adhesive
- Lip Care
- Deodorants/Antiperspirants
- Perfume & Cologne Women's or Men's
- Body Wash
- Hand Soaps
- Shampoo
- Hair Conditioners
- Hair Sprays
- Hair Styling Mousses
- Hair Styling Gels
- Hair Colouring Products
- Face & Body Skincare
- Hand & Body Cream/Lotion
- Facial Cleansers
- Facial Moisturizers
- Acne Products
- Hair Removal
- Cough Drops
- Cough Syrup
- Sore Throat Remedies
- Eye Drops
- Topical Pain Relievers
- Pain Relievers
  - Arthritis/Rheumatism
  - Back Pain
  - Headaches
  - Muscle/Body Pain
- Non-Prescription Products For Preventing Heart Attack/Stroke
- Cold Remedies
- Allergy & Sinus Remedies
- Sleeping Tablets-Non-Prescription

- Upset Stomach Remedies
- Anti-Nauseant/Motion Sickness Remedies
- Eyewear
- Contact Lens Cleaning Solutions
- Laser Eye Surgery
- Diet Control/Weight Management
- Medical Conditions/Prescription Remedies
- Cosmetic Facial Treatments
- Multi-Vitamins
- Vitamins, Minerals, Herbal & Nutritional Supplements
- Suntan & Sunscreen Products
- Wart Treatments

### **Cosmetics, Women's Products**

- Make-Up
- Foundation Make-Up
- Face Powder
- Blush
- Lipstick/Lip Liner/Lip Gloss
- Eye Shadow
- Brow & Eye Liner
- Mascara
- Nail Care Products & Polish
- In-Home Pregnancy Test
- Pre-Menstrual/Period Pain Remedies
- Yeast Infection Products

#### **Travel Patterns**

- Travel in Canada Vacation
- Travel Outside Canada Vacation
- Business Travel
- Business Travel Destination (Canada)
- Business Travel Destination (USA/Other)
- Travel Packages/Tour Operators
- Travel Intentions
- Airlines
- Airports
- Cruise Ships
- Hotels and Motels
- Car Rentals
- Events Personally Visited Past 12 Months

- Attractions Personally Visited Past 12 Months
- Sports/Entertainment Venues Personally Visited Past 12 Months
- Online Sites Used for Booking in Past 12 Months (14 Sites)
- Business Travel: Length of Stay, Type of Accommodation, Destination
- Activities on Overnight Trips (Done Past 12 Months, Intend to Do): 15 Activities

#### **Business Decision**

- Company Type
- Work Location
- Business Purchasing/Leasing Information Sources Used/Amount Spent
- Home Office/Business
- Your Employer Corporate Info

### **Financial Patterns**

- Banking & Financial Services
- Debit/Bank Cards
- Online/Telephone Banking
- Mobile Banking
- Mobile Payment Systems
- Financial Planning
- Loan/Line of Credit
- Mortgages
- Online Trading/Investing
- Mutual Funds
- Tax Free Savings Account (TFSA)
- RRSPs
- Non-RRSP Investments
- Stocks/Bonds
- Total Securities and Savings
- Wills/Estate Planning
- Credit Cards
- Life Insurance
- Homeowners or Personal Property Insurance
- Private Health Insurance
- Donations

# **Real Estate, Home Improvements**

- Home Owned
- Home Rented
- Vacation Home
- Real Estate

- Home Heating
- Home Improvement Items & Tools
- Furniture
- Home Accessories
- Gardening
- Household Appliances & Durables

# **Shopping Patterns**

- Convenience Stores
- Drug Stores
- Customer Reward Programs
- Frequent Flyer Programs
- Pre-Paid Gift Cards
- Men's Clothing
- Women's Clothing
- Footwear
- Insoles
- Jewellery
- Toys & Games
- Greeting Cards
- Boxed Chocolates
- Books

### **Home Electronics**

- Video Game Systems
- Home Electronics

### Leisure, Restaurants, Tobacco

- Leisure Activities: Personally Participate
- Leisure Activities: Personally Attend
- Movies
- Sports & Recreation Equipment
- Sporting Goods/Recreational Items
- Public Activities
- Restaurants
- Casinos
- Bingo/Video Lottery Terminals
- Lottery Tickets

### **Candy, Snacks Consumption Patterns**

Hard Candy/Mints

- Chewy Candies
- Chewing Gum
- Nuts/Seeds
- Chocolate/Candy Bars
- Potato Chips
- Pretzels
- Snack/Party Mix
- Corn/Tortilla Chips & Cheese Snacks
- Popcorn
- Rice Cakes/Corn Cakes/Potato Crisps

# **Beverages Consumption Patterns**

- Coffee
- Tea
- Iced Tea
- Fruit Drinks/Punches Ready-to-Drink
- Milk
- Hot Chocolate
- Soft Drinks/Colas
- Energy/Sport Drinks
- Flavoured Beverage Enhancers
- Non-Carbonated Bottled Water

# **Alcohol Consumption Patterns**

- Beer
- Cider
- Coolers Alcohol
- Prepared Mixed Drinks with Liquor
- Wine
- Cordials & Liqueurs
- Cognac
- Rum
- Bourbon
- Irish Whiskey
- Scotch Whisky
- Rye/Canadian Whisky
- Vodka
- Gin
- Tequila
- Beer/Wine/Liquor/Spirits

# **Grocery Shopping and Consumption Patterns**

- Food Shopping
- Bread
- Baking Ingredients
- Butter
- Margarine
- Eggs
- Butter
- Milk
- Cream
- Ice Cream/Ice Milk/Sherbet & Frozen Yogurt
- Yogurt
- Baking Chips
- Toaster Products
- Breakfast Sandwiches (Frozen)
- Instant Breakfast/Breakfast Shakes
- Instant Hot Cereals
- Rolled Oats/Oatmeal/Hot Cereals
- Cold Cereals
- Granola/Cereal Bars
- Salsa
- Processed Cheese
- Natural Cheese
- Cream Cheese
- Crackers
- Soup
- Plain Rice
- Flavoured & Seasoned Rice
- Frozen Vegetables
- Frozen Pizza
- Ketchup
- Bottled/Seasoning Sauces
- Salad/Cooking Oil
- Mayonnaise/Mayonnaise Type Salad Dressing
- Organic Foods
- Orange Juice
- Tomato & Vegetable Juices
- Powdered Fruit Drinks
- Fruit Juices & Drinks
- Iced Tea
- Tea

Coffee

### **Household and Pet Product Usage Patterns**

- Toilet Paper
- Facial Tissues
- Paper Towels
- Paper Napkins
- Plastic Storage Bags
- Plastic Food Containers
- Toilet Cleaners
- Dishwashing Liquid
- Automatic Dishwasher Detergent
- All Purpose Household Cleaners
- Household Cleaners-Spray Bottle
- Bathroom Cleaners
- Dust/Dirt Cleaning System
- Carpet & Rug Cleaners
- Fabric Refreshers
- Air Fresheners, Carpet & Room Deodorizers
- Disinfectant Sprays
- Soap & Detergents for Fine Fabrics
- Laundry Stain Removers
- Pet Ownership
- Dog Food Wet
- Dog Food Packaged Dry
- Dog Biscuits or Treats
- Cat Food Wet
- Cat Food Packaged Dry
- Pet Food (Where Bought)

### **Children's Products Usage Patterns**

- Diapers
- Toilet Training Products
- Baby Wipes
- Children's Clothing/Shoes

### Retail

Shopping at Major Stores